

FEDERAL COMMUNICATIONS COMMISSION  
Washington, D. C. 20554

John P.

NOV 13 2002

OFFICE OF  
MANAGING DIRECTOR

Mr. Bill Copeland  
Community Communications Company  
1920 Highway 425 North  
Monticello, Arkansas 71655-4463

Re: Community Communications Company  
Fiscal Year 1999 Regulatory Fee  
Fee Control No. 00000RROG-02-077  
Bill No. 2000-9-0015

Dear **Mr.** Copeland:

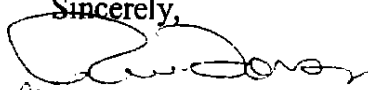
This is in response to your request for a waiver of the late charge penalty of \$58.50 for late payment of the fiscal year (FY) 1999 regulatory fee for Community Communications Company (CCC). We apologize for the delay in resolving this matter.

You assert in the request that the late penalty should be waived because you sent the payment on September 21, 1999 to arrive via FedEx on September 22, 1999, the due date. You provide documentation from FedEx showing that although you paid for overnight delivery to arrive by 8 am September 22, the FedEx courier erroneously scanned your package **as** a two-day delivery at the time of pick up. **As** we discuss below, however, we find that you did not meet your obligation to file your regulatory fee in **a** timely manner.

The Communications Act of 1934, as amended, requires the Commission to assess a late charge penalty of 25 percent on any regulatory fee not paid in a timely manner. It is the obligation of the licensees responsible for regulatory fee payments to ensure that the Commission receives the fee payment no later **than** the final date on which regulatory fees are due for the year. We find that CCC has not met its obligation to file its regulatory fee in a timely manner. We therefore deny your request **for** a waiver of the late charge penalty for late payment of the fiscal year 1999 regulatory fee.

Our records reflect that you have not paid the late charge penalty. Payment of CCC's late penalty of \$58.50 is now due. The late charge penalty of \$58.50 should be submitted, together with a copy of Bill No. 2000-9-0015, within 30 days of the date of this letter. If you have any questions concerning this matter, please contact the Revenue & Receivables Operations Group at (202) 418-1995.

Sincerely,



*for* Mark A. Reger  
Chief Financial Officer

Enclosure: Bill # 2000-9-0015

00000 RROB-02-077

**Community Communications Company**

1920 Highway 425 North • Monticello, Arkansas 71655-4463

Phone: 870-367-7300 • Fax: 870-367-9770

[www.ccc-cable.net](http://www.ccc-cable.net)

CLAUDETTE PRIDE  
CREDIT AND DEBT CENTER  
FEDERAL COMMUNICATIONS COMMISSION  
PO. BOX 358835  
WASHINGTON D C. 20554

Dear Mrs. Pride

I received a demand for payment notice again today. I have spoken to several people from your office, sent one letter and faxed information twice I am told that this penalty for re: 2000-9-0015 would be waived due to the fact I sent the payment on September 21<sup>st</sup> to arrive on September 22<sup>nd</sup>. Due to an error on Fed-Ex it was not delivered on time (see copy of Fed-Ex letter). If this is not the case please send me a notice that my request for the waiver is denied.

Sincerely

A handwritten signature in black ink, appearing to read 'Bill Copeland', written in a cursive style.

Bill Copeland

RECEIVED SEP 5 2002

**Federal Communications Commission  
BILL FOR COLLECTION**

**FOR INQUIRIES CALL  
1-202-418-1995  
(Credit and Debt Management Group)**

Bill Number	Bill Date
2000-9-0015	03117100

Please write your bill number on your remittance.

**CABLEVISION OF EAST CAMDEN  
1920 HWY 425 N  
MONTICELLO, AR 71855**

**Payable to:**

**Federal Communications Commission**

**Send a copy of this bill to:**

**Federal Communications Commission**

**Credit and Debt Management Group**

**P.O. BOX 358835**

**PITTSBURGH, PA 15251 - 5835**

Total Amount Due	Total Amount Due Must Be Received By	Due Date
<b>\$58.50</b>		<b>04/17/00</b>

**25% LATE PENALTY FOR 1999 ANNUAL REGULATORY FEES.**

**3<sup>RD</sup> NOTICE**

Payment Type Code				Quantity	Fee Due	
F	I	N	E	1	\$58.50	658.50
					\$0.00	\$0.00
Total Due						<b>\$58.50</b>

Payment Method:    Check    ☐ (Attach)  
                              Credit card    ☐ (Complete Below)

☒ **MASTERCARD**

☐ **VISA**

Account No.:

--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--	--

Expiration:

<div> </div>	<div> </div>	<div> </div>	<div> </div>
Month	Year		

I hereby authorize the FCC to bill my MASTERCARD or VISA for the service(s) / authorization(s) herein described.

AUTHORIZED SIGNATURE

DATE

Federal Express Corporation  
Customer Relations  
Delivery Code: 4634  
3875 Airways Boulevard, 3rd Floor  
Memphis, TN 38116

US Mail: PO Box 727  
Memphis, TN 38194-4634

Telephone: 901-922-1616



November 4, 1999

Mr. Bill Copeland  
Community Communications  
1920 Highway 425 North  
Monticello, AK 71655

Dear Mr. Copeland:

The problem encountered with your September 21<sup>st</sup> shipment to the Federal Communications Commission in Pittsburgh, PA **has** been brought to my attention.

I sincerely apologize for the inconvenience caused by **this** incident. **as** we **are** certainly aware that our customers expect only the best possible service. We **are** concerned that this package was delayed due to a scanning error by our courier at the time of pickup; the courier scanned this as a FedEx 2Day shipment. Our copy of the airbill shows that you requested **First** Overnight delivery by 8 A.M. September 22; I hope that this letter will prevent any negative reflection upon your on-time efforts.

Please be assured that management has been alerted to ensure appropriate review and corrective action. Arrangements have been made, of course, to delete the charges for package tracking number 801657815969.

We value the trust our customers place in us to handle their priority package needs. I hope that you have found our efforts in the past to **be** satisfactory in every other respect

Sincerely,

Steve Steffens  
Customer Relations Department

ss/28310

cc: Mike Hobbs, Operations Manager. 71730/ELDA/AR

RECEIVED SEP 5 2002

Federal Communications Commission  
Washington, D.C. 20554

OFFICE OF  
MANAGWG DIRECTOR

FEB 07 2002

Cablevision of East Camden  
1920 HWY 425 N  
Monticello, AR 71655

Re: 2000-9-0015

Dear Applicant:

This letter is a final demand for payment in reference to a bill for fees due from the Federal Communications Commission that remains unpaid. The bill was issued (see -enclosed copy) as a result of an unpaid regulatory fee or subsequent penalty for late payment of a regulatory fee. Notice(s) have been sent with no response, and the bill remains unpaid. Your account is seriously past due and requires immediate attention.

You are cautioned that failure to respond and/or pay this debt will subject you to sanctions as defined by 47 CFR Section 1.1116 and 1.1164 of our Rules. The Debt Collection Improvement Act of 1996 as amended gave Federal Government agencies the authority to report and refer delinquent debts to the U.S. Treasury Department for further collection action. If payment is not received within **30** days from the date of this letter, your account will be assessed further penalties, which can be as high as 25 percent, and referred to the U.S. Treasury for collection. Please mail your payment along with a copy of the enclosed bill to the following address: Federal Communications Commission  
**P O Box 358835, Pittsburgh, PA 15251-5835.**

If you have any documentation that will establish that the debt was paid, such as a canceled check, or any other supporting information, please submit this information along with a copy of this letter. You may provide any documentation that will support a claim of financial hardship. Such information as profit and loss statements can be used in these instances. Your documentation and/or remittance must be mailed to the Federal Communications, along with a copy of the enclosed bill to the following address:

Federal Communications Commission, Attn: Revenue and Receivables Operations Group, **445 12<sup>th</sup> Street, SW, Room 1A820, Washington, DC 20554.**

If you have any questions, please contact Claudette Pride at (202) 418-1996

Sincerely,  
  
Susan Donahue, Chief  
Revenue & Receivables Operations Group

Enclosure